



## Noel L. Miner

Jupiter, Florida

**Current Employer-Title** Linke Mediation, Inc. - President

**Work History** President, Linke Mediation, Inc., 2004-Present; Senior Litigation Paralegal & Investigator, Rozelle & Call, PA, 1991-2004; Assistant Chief Investigator, Identifax Investigative Services, 1986-1990; Investigator & Paralegal, New Hampshire Public Defender, 1984-1986.

**Experience** Earned a Master of Science degree in Dispute Resolution from Nova Southeastern University, Fort Lauderdale, Florida, focusing on the theoretical and practical study of dispute resolution. Has enjoyed a 20 year career as a legal professional has been involved with conflict management since 1991.

Additional areas of alternative dispute resolution practice include: conflict coaching, multi party facilitated dialogue, ADR skills training, public facilitation process, and organizational conflict management design and consultation.

**Mediator Experience** Began mediating in 1995, and maintains a successful, full-time mediation practice. Has mediated in excess of three thousand cases. Practice is primarily in the area of EEO, employment, workplace, divorce, ADA, insurance, and business disputes. Long standing clients include: United States Postal Service, United State Equal Employment Opportunity Commission, Federal Emergency Management Agency, Key Bridge Center for Mediation and Florida Department of Financial Services. Enjoyed a 20 year career as a legal professional, primarily in litigated matters, such as employment, personal injury and insurance.

- \* Florida Supreme Court Circuit, County & Family Certified Mediator.
- \* Florida Supreme Court Qualified Arbitrator.
- \* United States Department of Justice, Key Bridge Foundation. ADA, Mediator.
- \* United States Equal Employment Opportunity Commission, Mediator.
- \* United States Postal Service, Mediator.
- \* Federal Emergency Management Agency, Dispute Resolution Advisor.
- \* Federal Deposit Insurance Corp., (FDIC), Workplace Disputes Program. Mediator.
- \* State of Florida, Department of Insurance, Mediator.
- \* State of Florida, Department of Business & Professional Regulation, Division of Land Sales, Condominiums & Mobile Homes, Bureau of Condominiums, Mediator.
- \* Residential Mortgage Foreclosure Certified Mediator.
- \* The Florida Bar Grievance Mediation Program, Mediator.
- \* Florida Supreme Court, Dispute Resolution Center, Approved Assistant Trainer, Circuit & Family.
- \* Florida Supreme Court, Dispute Resolution Center, Mediator Ethics Advisory Committee, Investigator.
- \* Adjunct Professor, Palm Beach State College, Dispute Resolution/Mediation.
- \* Florida Academy of Professional Mediators, Inc., Treasure, past Secretary & Director.
- \* Association for Conflict Resolution, Member

**Representative Issues Handled as a Mediator** All of the represented clients above present cases which are unique. Employment mediations may range from hostile work environment to EEO, sexual harassment and wrongful termination.

**Mediator Style & Process** It is Ms. Miner's experience that parties (even high conflict parties) have the ability to resolve

<b>Preferences</b>	<p>disputed issues, with the assistance of a skilled and professional mediator. Ms. Miner recognizes that parties attending mediation deserve a respectful, balanced and fair mediation process, as well as, the opportunity to openly communicate all issues. It is Ms. Miner who will, among other techniques, reframe and summarize the communications between each party, while listening for possible underlying issues which had previously blocked resolution. Ms. Miner looks towards option building based on the parties spoken and unspoken communications made during the mediation conference. Settlement agreements are achieved by building the parties trust as a third party neutral.</p> <p>Ms. Miner does not subscribe to any one specific model of mediation. Ms. Miner is experienced in facilitative, directive, transformative and evaluative, and as such, the application of several styles during the mediation, or one style or another, will depend on the mediation conference.</p>
<b>Education</b>	<p>Nova Southeastern University, Davie, Florida (Master of Science-Dispute Resolution, 1998)  New England College, Henniker, New Hampshire (BA- Political Science &amp; International Administration, 1983)</p>
<b>Professional Licenses</b>	<p>Florida Supreme Court Circuit, County and Family Certified Mediator. Florida Supreme Court Qualified Arbitrator. Florida Supreme Court Assistant Trainer, Circuit and Family.</p>
<b>Professional Associations</b>	<p>Florida Academy of Professional Mediators-Treasure, past Secretary and Director, member Association of Conflict Resolution</p>
<b>Recent Publications &amp; Speaking Engagements</b>	<p>Professional Mediation Institute, Annual Conference: Thinking Outside the Box When The Box Has Blown Away: Disaster Mediation. August 2014. Speaker.  Florida Academy of Professional Mediators, North Central, April 2013. Embedded Practitioner Within the Disaster Environment. Speaker</p> <p>Employment &amp; Workplace Mediation: What is It? and Why Should I Use It?. Article 2011.  Making Use of Mediation for Small Businesses. Article 2006.  Mediated Family Estate Planning. Article 2007.  Mediation...What Is It? Divorce With Out Attorneys. Article 2006.</p>
<b>Mediation Rate</b>	<p>\$325 Per Hour</p>
<b>Languages</b>	<p>English</p>
<b>Citizenship</b>	<p>United States of America</p>
<b>Locale</b>	<p>Jupiter, FL</p>

The AAA's Rules provide the AAA with the authority to administer a mediation including, mediator appointment, general oversight and billing. Accordingly, mediations that proceed without AAA administration are not considered AAA mediations, even when the parties select an mediator who is on the AAA's Roster.

The information contained in this resume has been supplied solely by the individual mediator and may, or may not, be a complete recitation of their experience. The AAA assumes no responsibility for the content, completeness, accuracy, or reliability of the information contained in a mediator's resume. If you have any questions about a mediator's experience or background, you are encouraged to contact your case manager.

Mediators on the AAA Roster are not employees or agents of the AAA.